



RBS Collective Investment Funds Limited

# Assessment of Value

June 2023

TOMORROW BEGINS TODAY



NatWest

# Contents

## Executive Summary

We've assessed our funds and concluded that on balance they deliver value to our customers.

Significant changes to the funds during the year have meant we can reduce the cost to our customers, which we expect to add value over time.

The investment performance for some funds needs attention, and quality of service for some customers has fallen short of expectations. We're addressing both of these areas.

For full details of our assessment, please read the rest of this document.

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## Introduction from the Chairman

RBS Collective Investment Funds Limited is the Authorised Corporate Director (ACD) for RBS Investment Funds ICVC and its funds. On behalf of the Board of the ACD, I'm pleased to present its annual Assessment of Value, which provides customers with an overview of the outcomes produced by the funds over the year ended February 2023.

The Board consists of two executive directors and four non-executive directors, who bring a broad range of relevant experience and have been instrumental in producing this Assessment of Value. Details of the Board and our collective experience are shown in section five.

In performing this Assessment of Value, the Board has carefully considered a variety of information available to it to determine whether value is delivered to customers, and to identify areas for improvement. Our approach to the assessment is set out in section two.

This is the Board's fourth Assessment of Value, and we've used past findings to improve the value delivered. In particular, since last year's Assessment, a number of new funds have been launched and many new customers have joined us. This has enabled us to reduce costs for many of the funds. More information is provided below.

It is the intention of the Board to use the findings from this year's Assessment to continue the improvement in value that we deliver for our customers.

A glossary of terms used in this document is provided in section six.

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### 1.1 What the ACD does for the Funds and their investors

The role of the ACD is to manage each fund in line with its prospectus and instrument of incorporation, including:

- Making sure the funds are managed in line with the agreed investment objectives and policy and risk parameters
- Calculating the price of shares in the funds, arranging subscriptions and redemptions, calculating income, and distributing income to customers
- Providing an administration service to customers who wish to hold the funds directly with the ACD rather than through a third-party platform service
- Keeping customers' money and assets safe and segregated from the ACD's own assets
- Maintaining fund records and preparing reports and accounts
- Reviewing the outcomes produced by the funds, and where appropriate proposing and implementing changes to their objectives, policies, structure and costs

The ACD receives an Annual Management Charge (AMC) from the funds for performing this role. The services provided by the ACD impact customers through the financial performance of their investment and through the service they receive.

We maintain a robust governance framework, including independent scrutiny and challenge, which is managed through meetings of the ACD Board, various additional governance forums and a risk policy framework.

This allows us to ensure that the funds are managed in accordance with their investment objectives and policy, that risks are monitored and managed appropriately, that good customer outcomes are at the core of decision making, and ensures all regulatory requirements are met.

### 1.2 Progress on last year's commitments

In 2022, following consultation with customers and the regulator, we delivered on our plans to remove duplication and enhance the efficiency of the fund proposition across NatWest Group, as described in last year's Assessment of Value.

- A number of new funds were launched within the RBS Investment Funds ICVC
- Several new share classes were added to accommodate a wider distribution of the fund range
- The names of many of the existing funds were changed to bring consistency to the range
- Benchmarks for the funds were updated, and commitments to Responsible Investing were set out in the Investment Policies for the funds

- In the last quarter of 2022, customers of our Irish Fund Manager transferred their investments into these new funds and share classes through a Scheme of Reorganisation, resulting in a significant increase in the size of the funds
- We took the opportunity to reflect this increase in scale in a reduction in the AMC for many of the funds

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The table below summarises these changes to each of our funds.

New/Existing Fund	Irish Fund Assets Transferred	Existing UK Fund Renamed	Other Change
Coutts Managed Defensive Fund	Coutts Multi-Asset UK Defensive Fund		
Coutts Managed Cautious Fund		Managed Defensive Fund	
Coutts Managed Balanced Fund	Coutts Multi-Asset UK Balanced Fund		
Coutts Managed Ambitious Fund	Coutts Multi-Asset UK Growth Fund	Managed Growth Fund	
Coutts Managed Adventurous Fund		Managed Equity Growth Fund	
Coutts Managed Equity Fund	Coutts Multi-Asset UK Equity Growth Fund		
Coutts Managed Global Defensive Fund	Coutts Multi-Asset Global Defensive Fund		
Coutts Managed Global Balanced Fund	Coutts Multi-Asset Global Balanced Fund		
Coutts Managed Global Ambitious Fund	Coutts Multi-Asset Global Growth Fund		
Personal Portfolio Defensive Fund	Personal Portfolio 1 Fund		
Personal Portfolio Cautious Fund	Personal Portfolio 2 Fund		
Personal Portfolio Balanced Fund	Personal Portfolio 3 Fund		Merger with the Stakeholder Fund
Personal Portfolio Ambitious Fund	Personal Portfolio 4 Fund		
Personal Portfolio Adventurous Fund	Personal Portfolio 5 Fund		
Global Bond Fund			No changes
UK Equity Fund			No changes

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In last year's Assessment of Value, we highlighted concerns around the performance of the Coutts Managed Cautious Fund (previously the Managed Defensive Fund), noting that the unusual performance of bond markets had adversely impacted the fund's short-term performance. We have explored with the Investment Manager whether the fund is well-positioned to generate appropriate outcomes in the medium- to long-term and have concluded that no immediate change to approach is required. However, we'll continue to closely monitor this fund.

### Stakeholder Fund

We highlighted in last year's Assessment that the Stakeholder Fund was likely to reduce materially in size over the coming years as Child Trust Funds, which made up the majority of the fund's customers, reached maturity. This risked raising the cost of managing the fund. The merger in December of the Stakeholder Fund into the new Personal Portfolio Balanced Fund has ensured that these customers have a sustainable investment at a reduced cost. It's also brought a more diversified investment policy, which we believe will produce better outcomes in the medium- to long-term.

Finally, we noted in last year's Assessment that customer administration for the Stakeholder Fund required material improvement.

We have worked closely with our service provider over the year and while progress has been made, there is more to do. We will remain focused on the problems until the service levels are sustained at the desired level.

Following the merger of the Stakeholder Fund with the PPF Balanced Fund, the termination accounts for the Stakeholder Fund are now available online at [https://www.natwest.com/investments/existing-customers/Key\\_Customer\\_Documents.html](https://www.natwest.com/investments/existing-customers/Key_Customer_Documents.html)

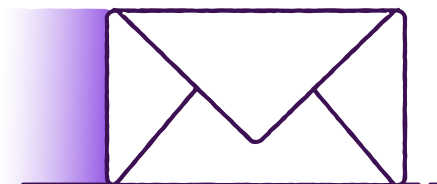
### 1.3 Feedback

We hope you find the Assessment of Value useful and welcome any feedback you may have. Please don't hesitate to let us know what you think.

#### Our contact details are:

**Email:** [CIFLFund.Governance@natwest.com](mailto:CIFLFund.Governance@natwest.com)

**Letter:** RBSCIFL Governance, Asset Management, 440 Strand, London WC2R 0QS



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## Our approach to the Assessment of Value

We have appraised the funds using the suggested criteria of value laid out by our regulator, the Financial Conduct Authority (FCA). We have used a combination of external and internal information in the process. The areas of value considered are as follows.

### Quality of Service

We monitor service standards, errors and complaints associated with the administration of the funds to help us determine the quality of service

### Investment Performance

We review each fund's performance against its benchmark. We seek explanations for divergence from the Investment Manager. This is done monthly and reviewed quarterly by the Board Investment Oversight Committee

### Risk Management

We monitor the various aspects of the management of the funds through a Risk Manager independent of the Investment Manager. Each day and for each fund, the Risk Manager monitors compliance with investment restrictions, the investment risk relative to its benchmark, volatility, derivative exposure and leverage, as well as liquidity

### Economies of Scale

We monitor costs and seek to identify where the growth in the size of the funds allows us to reduce costs

### Costs

We review each fund's costs and continue to focus on ensuring that the costs for both our services and those of our third-party service providers are fair and reasonable, whilst ensuring a good quality of service

### Classes of shares

We review the AMC rates for the different share classes to ensure that the differences are fair and appropriate to all customers

### Comparable Market Rates

We compare our funds' costs with those of similar third-party funds

### Comparable Services

We compare our funds with similar services provided by NatWest Group companies, and review the difference in cost between our fund ranges

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Each assessment is rated against a traffic light system using the following principles, with no weighting applied to any one particular area of value.

- A green rating means the Board are satisfied the Fund/share class has provided good value to customers

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- An amber rating means the Fund/share class has delivered value overall; however, the Board have identified areas for improvement and proposed actions to address them OR changes have been made, but they have not yet filtered through to outcomes

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- A red rating means the Fund/share class has not delivered value overall. The Board have identified areas to improve value and proposed actions to address this

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- A purple rating means we've made significant changes to the Fund/share class that make it too early to tell whether value is being delivered

## 2.1 Quality of Service

Our role as ACD is to manage the Administration of the funds. We maintain a robust governance framework, including independent scrutiny and challenge, which is managed through meetings of the ACD Board, various additional governance forums and risk policies. This allows us to ensure that the funds are managed in accordance with their investment objectives and policy, that risks are monitored and managed appropriately, that good customer outcomes are at the core of decision making, as well as ensuring all regulatory requirements are met. The ACD delegates the following more specialist services to third-party service providers, which have appropriate expertise and systems.

**Fund Accounting** – Our Fund Accounting service is outsourced to a specialist supplier who maintains the financial records of our funds. Amongst other tasks, they are responsible for the accurate valuation of the funds and the daily calculation of the share prices of the funds. We have reviewed the accuracy and timeliness of this work.

**Depository Services** – The Depository is charged with the safekeeping of the funds' assets and oversees the activity of the ACD and Investment Manager. We have reviewed the service levels received during the year.

**Transfer Agency** – The Transfer Agent is responsible for the creation and redemption of shares in the funds and for maintaining the register of shareholders for each fund. We have reviewed the quality of the work performed by the Transfer Agent.

**Customer Administration** – Many of our customers hold Class 1 shares directly with the ACD through our Customer Administration Service, rather than through an Investment Platform Service. As part of our review this year, we considered a number of metrics to allow us to assess the quality of this service, including service standards, frequency of errors, customer satisfaction surveys and complaints management.

### Oversight of third-party service providers

The delegation of a service involves a detailed selection process to find the most appropriate provider, and an ongoing oversight process to ensure the services meet the required standards. The ACD continuously oversees and regularly assesses the performance of each service provider and provides challenges as needed, considering any necessary enhancements to the services.

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This oversight includes:

- Oversight by the Board of service delivery and issues
- Ongoing monitoring of operational service delivery and dealing with issues arising
- Service Review meetings where performance against key performance indicators of service is reviewed and any changes to process are agreed if required
- Additional quarterly meetings with senior representatives to discuss critical services, strategic developments and the overall relationship
- Periodic onsite oversight visits and testing of the processes of each major service provider. In 2022, these visits were carried out successfully using a hybrid approach of remote and in-person means

## 2.2 Investment performance

The Investment Manager, Coutts & Co, is a member of NatWest Group, as is the ACD. It is recognised that this gives rise to a potential conflict of interest. Investment performance is monitored by the Board Investment Oversight Committee (BIOC). The BIOC's voting members are independent non-executive directors and it is chaired by Georgina Perceval-Maxwell. Representatives from the Investment Manager, as well as other staff from the ACD, attend these meetings. This provides independent oversight of the Investment Manager. By this method, the

Board review each fund's performance against its benchmark, focusing on the medium- to long-term. We seek explanations for divergence from the Investment Manager.

Compared to equities, bonds have historically been a lower-risk investment and are used to offset the risk of equity investment in many of our funds. 2022 was an extraordinary year: high levels of inflation led to significant rises in interest rates and as a result, bonds fell in value. This caused our lower-risk funds and the Global Bond Fund, to fall in value in absolute terms over the year. While this wasn't welcome, it was within the range of expected short-term outcomes.

The way in which the Investment Manager makes its decisions and invests the assets is critical to meeting each fund's objectives and delivering good customer outcomes. Coutts's investment management approach is to manage the types and the mix of assets within the funds to meet their objectives, with their focus on carefully selecting third-party specialist managers to achieve exposure to most underlying asset classes. This approach means that the funds have access to a broad range of managers rather than being restricted to the abilities of a single-investment firm. Coutts focuses on investing in companies and industries which positively affect our world. This approach is known as Responsible Investing and is based on the three key areas of Environmental, Social and Governance. Further details are provided in section four.

Where our funds have been recently launched, there will not be a medium-term track record to appraise.

## 2.3 Risk management

Risk management is a very important aspect of the management of the funds and is key to looking after customers' assets and adding to the value provided. In addition to the risk management activities carried out by the ACD and the Investment Manager, the ACD has appointed an external Risk Manager, who monitors on a daily basis:

- Compliance with investment restrictions detailed in the prospectus
- Investment risk relative to the benchmark
- Volatility of returns
- Derivative exposure and leverage
- Liquidity, including performing stress tests

With reference to the final point above, we monitor the liquidity of the funds to ensure the assets held are liquid enough to allow for customer redemptions. We also monitor liquidity levels modelled under stressed and very stressed market conditions. We use hypothetical scenarios, as well as real historic ones when investment markets have fallen – such as the EU debt crisis and the onset of the Covid-19 pandemic.

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The information is provided daily, and the Risk Manager highlights any warnings or potential breaches of restrictions to the Investment Manager and ACD as they arise. The ACD's management team meets the service provider each month to discuss any trends or issues arising, and reports are shared and discussed with the Board Investment Oversight Committee. For instance, during the pandemic-induced volatility of stock markets in 2020/21 and the Russia-Ukraine war in 2022, there were some concerns about market liquidity and we increased our focus accordingly. Although the funds' assets are very liquid, and customer redemptions represent a very small proportion of the funds, it is important to continue to monitor this, as the position could change quickly.

Risk management is a key control and is monitored daily, with escalation as and when required. We believe the use of an expert service provides added value in the oversight of the management of the funds. This could enable potential problems to be foreseen before they become an issue impacting customers. It forms a valuable and independent second opinion to the risk framework maintained by the Investment Manager.

## 2.4 Classes of shares

During 2022, we launched additional share classes for our funds. Each share class offers different services and therefore carries

different charges. Where investors are paying higher charges to invest in the same fund, we have assessed whether the level of charges appropriately reflect the services provided and the costs of providing them.

### Who is it for?

Here are the four share classes, with an explanation of the differences between them.

1. Investors who hold shares directly with the ACD. The AMC for this share class includes the charge for our Customer Administration Service
2. Investors who hold shares through a platform service not provided by NatWest Group, or whose investment is administered by the Share Foundation
3. Investors who hold shares through a platform service provided by another NatWest Group company
4. Investors with large holdings (£25million +) who hold shares through a platform service provided by another NatWest Group company

Customers holding our funds via an investment platform will generally pay a platform fee to their platform provider. For customers who hold the funds directly with us, the charges of this administration is included in the higher AMC for Share Class 1.

## 2.5 Fund costs

The total annual cost deducted from each fund is known as the Ongoing Charges Figure (OCF), which has three components.

Ongoing Charges Figure (OCF)		
Annual Management Charge (AMC)	Direct Charges	Fund Manager Costs

- The Annual Management Charge (AMC) which is payable to the ACD, from which we pay the Investment Manager and the majority of our service providers
- Fund manager costs, incurred where the Investment Manager uses a specialist third party to manage some of the fund's assets.
- Direct Charges, comprising the cost of the Depositary, the Custodian, tax and audit services

Over and above the OCF, each fund will also incur transaction costs when dealing in its underlying investments, for example: dealing commission, taxes and market spreads.

The Personal Portfolio Fund (PPF) Funds are managed closely to their benchmarks with limited scope for active management.

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In contrast, the Coutts Managed Fund (CMAF), Global Bond and UK Equity Funds allow the Investment Manager more scope for decision making and use a wider range of underlying investments. These differences are reflected in the AMC and OCF for the funds, with the PPF range having a lower AMC and lower Fund Manager costs. The AMC and OCF for each fund and its share classes are given in the fund summaries in Section 3.

In reviewing the costs for each fund, we considered the breakdown of the charges in the OCF. Then, we looked at the costs of employing specialist third-party service providers and the AMCs to determine whether the charges are reasonable compared to the costs of providing the services to which they relate. We reviewed costs with our specialist third-party service providers to ensure they are appropriate to the services being provided and by considering profitability on a fund-by-fund basis.

## 2.6 Economies of scale

Economies of scale arise when the size of the funds grows faster than the cost of managing them. The Scheme of Reorganisation in 2022 brought economies of scale that have allowed us to reduce the costs of many of the funds, benefiting both longstanding customers of the ACD and customers who previously held the Irish Funds. Particular examples per £10,000 invested are summarised in this table.

Before the change		After the change		Impact	
Fund and Share Class	OCF	Fund and Share Class	OCF	Change in OCF	Annual Savings per £10,000
Stakeholder Fund, SC1	0.96%	Personal Portfolio Balanced Fund, SC1	0.75%	-0.21%	£21.00
Irish Personal Portfolio Funds, Class A Shares	0.50%	Personal Portfolio Funds, SC3	0.40%	-0.10%	£10.00
Irish Coutts Multi-Asset Funds, Class A Shares	0.80%	Coutts Managed Funds, SC3	0.73%	-0.07%	£7.00
Managed Defensive Fund, SC1	1.10%	Coutts Managed Cautious Fund, SC1	0.87%	-0.23%	£23.00
Managed Equity Growth Fund, SC1	1.19%	Coutts Managed Adventurous Fund, SC1	0.92%	-0.27%	£27.00
Managed Growth Fund, SC1	1.18%	Coutts Managed Ambitious Fund, SC1	0.91%	-0.27%	£27.00

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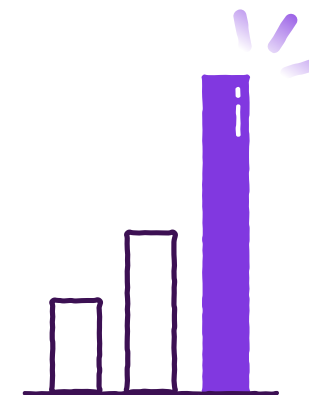
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We'll continue to monitor for opportunities to reflect material growth in the size of our funds in reductions in the Annual Management Charge, and identify funds where reductions in scale might impair customer outcomes.

### 2.7 Comparable market rates and services

Comparable market rates, where available, have been considered when reviewing the fund costs in section 2.5. For each of our funds, we have compared the cost to the costs of a representative peer group of similar funds and where applicable, have considered the cost of equivalent services provided by other companies in NatWest Group. Comparability is determined by reviewing the funds' investment objective, strategy, benchmark and target market.

We have compared our Coutts Managed Fund (CMAF) and Personal Portfolio Fund (PPF) ranges and believe that the difference in costs between the two ranges fairly reflect the different levels of complexity in the Investment Management process.



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# 3

## Results

A summary of our assessment against each of the categories is shown below for each fund. Our results have been gathered and are summarised using the key below. We've used the traffic-light system we explained in section two to come up with the ratings and overall value conclusion for each of our funds and share classes. The fund summaries explain why we've given these ratings. This will allow you to identify the areas of interest to you. However, the commentary should be considered alongside any data included.

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Funds	Overall Rating	*Quality of Service	**Investment Performance	Risk Management	Class of Shares	Costs	Economies of Scale	Comparable Market Rates	Comparable Services
Coutts Managed Defensive Fund	●	●	●	●	●	●	●	●	●
Coutts Managed Cautious Fund	●	● / ●	● / ●	●	●	●	●	●	●
Coutts Managed Balanced Fund	●	●	●	●	●	●	●	●	●
Coutts Managed Ambitious Fund	●	● / ●	● / ●	●	●	●	●	●	●
Coutts Managed Adventurous Fund	●	● / ●	● / ●	●	●	●	●	●	●
Coutts Managed Equity Fund	●	●	●	●	●	●	●	●	●
Coutts Managed Global Defensive Fund	●	●	●	●	●	●	●	●	●
Coutts Managed Global Balanced Fund	●	●	●	●	●	●	●	●	●
Coutts Managed Global Ambitious Fund	●	●	●	●	●	●	●	●	●
Personal Portfolio Defensive Fund	●	●	●	●	●	●	●	●	●
Personal Portfolio Cautious Fund	●	●	●	●	●	●	●	●	●
Personal Portfolio Balanced Fund	●	***● / ●	●	●	●	●	●	●	●
Personal Portfolio Ambitious Fund	●	●	●	●	●	●	●	●	●
Personal Portfolio Adventurous Fund	●	●	●	●	●	●	●	●	●
Global Bond Fund	●	● / ●	●	●	●	●	●	●	●
UK Equity Fund	●	● / ●	●	●	●	●	●	●	●

\*Where two ratings are shown for Quality of Service, the first refers to Share Class 1, and the second to Share Classes 2, 3 and 4

\*\*Where two ratings are shown for Investment Performance, the first refers to share classes which have at least a 12-month performance record, and the second where it is too soon to rate the share class

\*\*\*Contains previous holders of the Stakeholder Fund

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### 3.1 Coutts Managed Defensive Fund

#### Fund Objective

To provide an increase in value over the long-term (five years or more). The return will reflect income received with some potential for capital appreciation.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets).

A typical investor in the Fund has a low tolerance for risk; they accept that the value of their investment may fluctuate, and have a low tolerance to bear losses to their capital. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £292m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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**Coutts Managed Defensive Fund**

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality	N/A	●	●	●	●
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time		●	●	●	
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations		●	●	●	
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund, and are satisfied they are appropriate		●	●	●	
<b>Annual Management Charge (AMC)</b>				<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>				<b>0.71%</b>	<b>0.71%</b>	<b>0.53%</b>	
5	Costs	We have assessed the costs of running the fund, and have concluded that they are appropriate and fair value has been delivered for the service provided		●	●	●	
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section		●	●	●	
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group		●	●	●	
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided		●	●	●	

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### Performance compared to benchmark

Coutts Managed Defensive Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame.

As the period began, there was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in China detracted, as they were impacted by unexpected changes in China's zero-Covid policy.

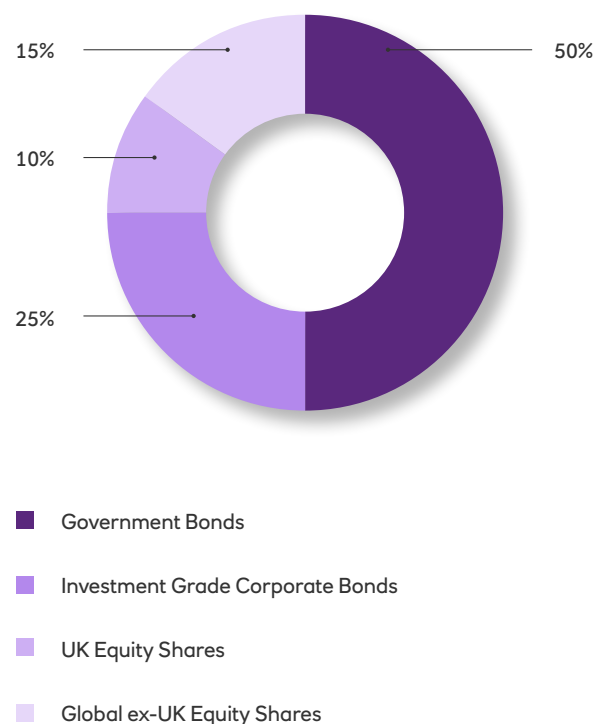
### Benchmark asset weight

The chart on the right shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.2 Coutts Managed Cautious Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The return will reflect income received with some potential for capital appreciation.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a low-to-medium tolerance for risk; they accept that the value of their investment may fluctuate, and they have a low-to-medium tolerance to bear losses to their capital. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £350m

**Fund Inception date:** 18 July 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.



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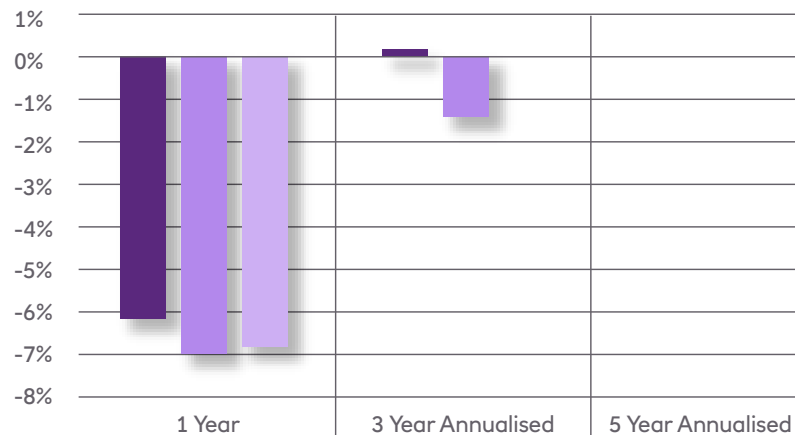
## Coutts Managed Cautious Fund

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2 and 3 are deemed to have been good quality. We are aware that as part of our 2022 commitments, the change of our third-party supplier incurred significant transitional challenges for our share class 1 holders in respect of the customer administration service. We have taken remedial action and will continue to monitor performance closely				N/A	
2	Investment Performance	Performance relative to benchmark in recent years has been slightly below expectations for share classes 1 and 2. We have discussed this with the Investment Manager and believe the fund is well-positioned to deliver value over the medium-term. Share class 3 was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>			<b>0.65%</b>	<b>0.50%</b>	<b>0.50%</b>		
<b>Ongoing Charges Figure (OCF)</b>			<b>0.87%</b>	<b>0.72%</b>	<b>0.68%</b>		
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Coutts Managed Cautious Fund



	1 Year	3 Year Annualised	5 Year Annualised
■ Benchmark (no costs)	-6.21%	0.10%	
■ Share Class 1 Performance (net of costs)	-7.04%	-1.38%	
■ Share Class 2 Performance (net of costs)	-6.90%		
■ Share Class 3 Performance (net of costs)			
■ Share Class 4 Performance (net of costs)			

\*Performance data is only published for share classes with at least a 12-month track record. Past performance is not an indicator of future returns. The benchmark, in the past, may have been constructed using indices that differ from those currently stated. The current composition of the benchmark was effective from 19 July 2022.

### Performance compared to benchmark

Coutts Managed Cautious Fund inception date: 18 July 2022

Share class 1 inception date: 20 May 2019,  
Share class 2 inception date: 1 February 2021  
(Previously Managed Defensive Fund)

### Performance commentary from the Investment Manager

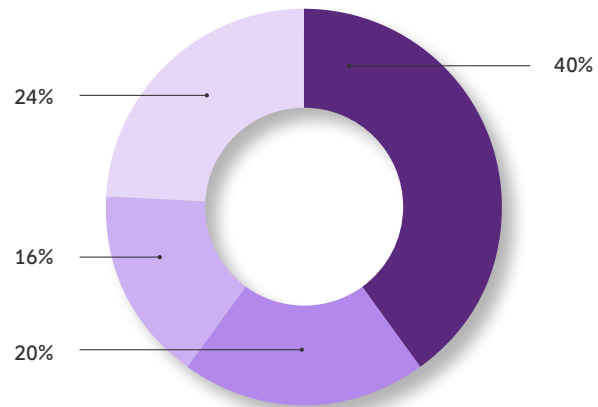
The underperformance was driven in part by our stock selection, as the fund's focus on environmental, social and governance issues meant it had a relatively low allocation to energy names, which did well in the first half of 2022. Meanwhile, our asset allocation performance was mixed. Our underweight position on European equities and investments in China detracted. However, our allocation to healthcare equities was additive.

To mitigate UK interest rate risk, we diversified our government bond allocation from solely UK gilts to a basket of G7 government bonds in July 2022. In addition, the fund had a diversified allocation to cash, short-dated emerging market and high yield bonds, Chinese government bonds and financial credit, all of which mitigated negative bond market outcomes in the year.

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Benchmark asset weight



- Government Bonds
- Investment Grade Corporate Bonds
- UK Equity Shares
- Global ex-UK Equity Shares

**Benchmark asset weight**

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

**Net Zero**

The Investment Manager will invest at least 20% of the Fund’s portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

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### 3.3 Coutts Managed Balanced Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The return will reflect capital appreciation and income received.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a medium tolerance for risk; they accept that the value of their investment may fluctuate, and they have a medium tolerance to bear losses to their capital. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £3,287m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.


























\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.



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## Coutts Managed Balanced Fund

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality	N/A				
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund, and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>				<b>0.74%</b>	<b>0.74%</b>	<b>0.56%</b>	
5	Costs	We have assessed the costs of running the fund, and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Coutts Managed Balanced Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame.

As the period began, there was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in China detracted, as they were impacted by unexpected changes in China's zero-Covid policy. However, the fixed income diversification in short dated emerging market debt, short-dated high yield and financial credit continued to be additive.

### Benchmark asset weight

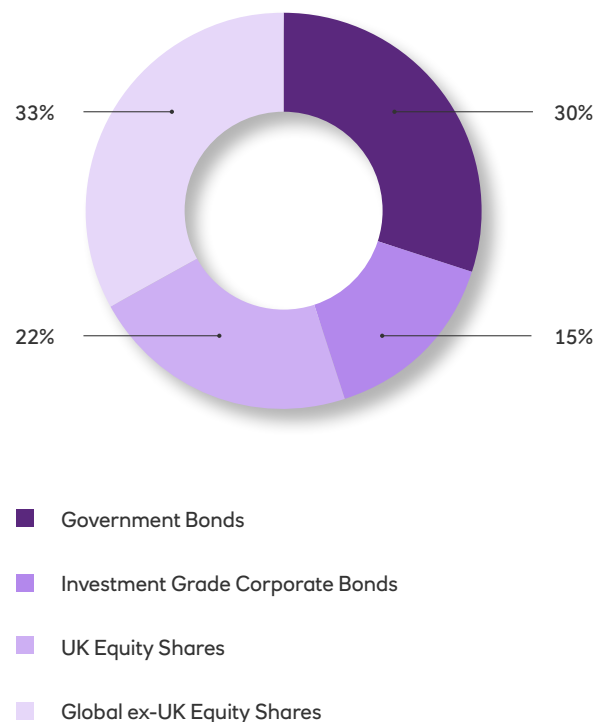
The chart on the right shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to

be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.4 Coutts Managed Ambitious Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The return will reflect capital appreciation and income received.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a medium-to-high tolerance for risk; they accept that the value of their investment may fluctuate, and they have a medium-to-high tolerance to bear losses to their capital. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £3,343m

**Fund Inception date:** 18 July 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.



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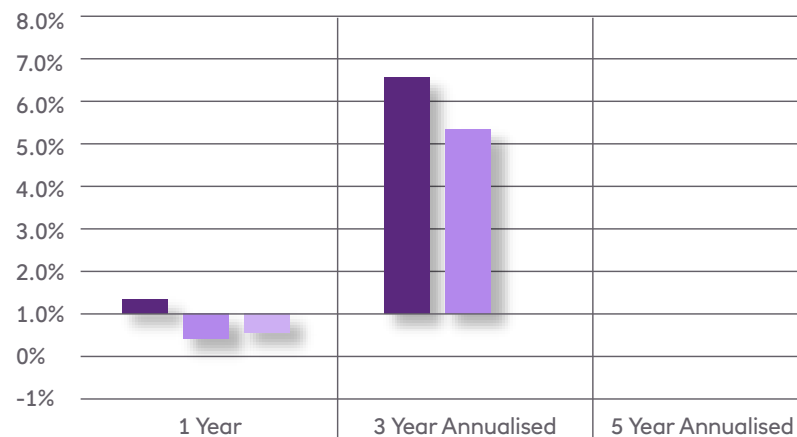
**Coutts Managed Ambitious Fund**

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality. We are aware that as part of our 2022 commitments, the change of our third-party supplier incurred significant transitional challenges for our share class 1 holders in respect of the customer administration service. We have taken remedial action and will continue to monitor performance closely	●	●	●	●	●
2	Investment Performance	Performance relative to benchmark in recent years has been slightly below expectations for share classes 1 and 2. We have discussed this with the Investment Manager, and believe that the fund is well-positioned to deliver value over the medium term. Share classes 3 and 4 were launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time	●	●	●	●	
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations	●	●	●	●	
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate	●	●	●	●	
<b>Annual Management Charge (AMC)</b>			<b>0.65%</b>	<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>			<b>0.91%</b>	<b>0.73%</b>	<b>0.73%</b>	<b>0.58%</b>	
5	Costs	We have assessed the costs of running the fund, and have concluded that they are appropriate and fair value has been delivered for the service provided	●	●	●	●	
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section	●	●	●	●	
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group	●	●	●	●	
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided	●	●	●	●	

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### Coutts Managed Ambitious Fund



	1 Year	3 Year Annualised	5 Year Annualised
■ Benchmark (no costs)	0.25%	6.65%	
■ Share Class 1 Performance (net of costs)	-0.63%	5.38%	
■ Share Class 2 Performance (net of costs)	-0.59%		
■ Share Class 3 Performance (net of costs)			
■ Share Class 4 Performance (net of costs)			

\*Performance data is only published for share classes with at least a 12-month track record. Past performance is not an indicator of future returns. The benchmark, in the past, may have been constructed using indices that differ from those currently stated. The current composition of the benchmark was effective from 19 July 2022.

### Performance compared to benchmark

Coutts Managed Ambitious Fund inception date: 18 July 2022.

Share class 1 inception date: 20 May 2019,  
Share class 2 inception date: 1 February 2021  
(Previously Managed Growth Fund)

### Performance commentary from the Investment Manager

During the period, there was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as US inflation fell, central banks indicated a less aggressive stance on raising rates, and a mild European winter lowered energy price projections.

Energy companies performed well in 2022 and we hold fewer energy-related stocks in the fund than its benchmark as part of our decarbonisation drive. This contributed to the underperformance.

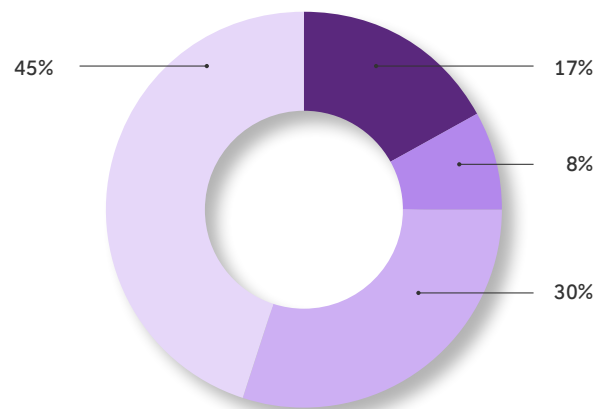
Our underweight position on European equities, which did better than expected because a mild winter reduced the impact of high energy prices, also impacted the fund's performance compared to benchmark, as did our investments in China, which struggled due to its zero-Covid policy.

This was offset slightly by outperformance from our underweight position in interest rate sensitive fixed income markets, which suffered during the period.

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Benchmark asset weight



- Government Bonds
- Investment Grade Corporate Bonds
- UK Equity Shares
- Global ex-UK Equity Shares

**Benchmark asset weight**

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

**Net Zero**

The Investment Manager will invest at least 20% of the Fund’s portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

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### 3.5 Coutts Managed Adventurous Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The return will reflect capital appreciation and income received.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a high tolerance for risk; they accept that the value of their investment may fluctuate, and they have a high tolerance to bear losses to their capital. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £228m

**Fund Inception date:** 18 July 2022

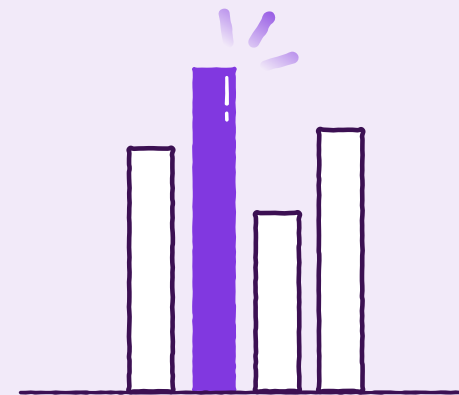
[Click here to see the full Fund fact sheet for Share Class 3](#)

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\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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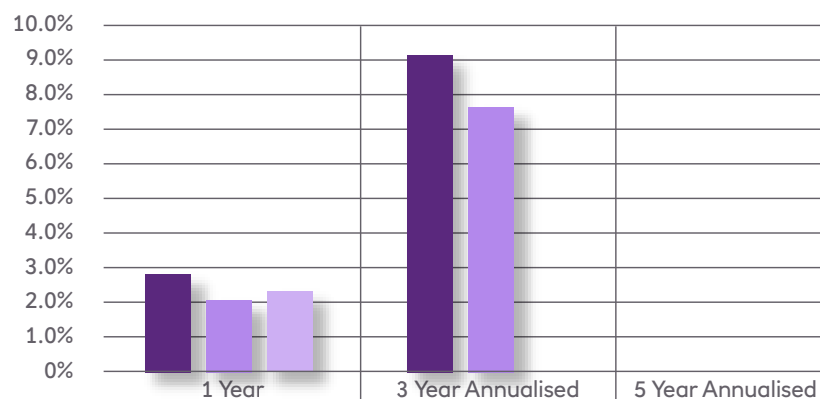
**Coutts Managed Adventurous Fund**

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality. We are aware that as part of our 2022 commitments, the change of our third-party supplier incurred significant transitional challenges for our share class 1 holders in respect of the customer administration service. We have taken remedial action and will continue to monitor performance closely	●	●	●	●	●
2	Investment Performance	Performance relative to benchmark in recent years has been slightly below expectations for share classes 1 and 2. We have discussed this with the Investment Manager and believe that the fund is well-positioned to deliver value over the medium term. Share classes 3 and 4 were launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time	●	●	●	●	
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations	●	●	●	●	
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate	●	●	●	●	
<b>Annual Management Charge (AMC)</b>			<b>0.65%</b>	<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>			<b>0.92%</b>	<b>0.77%</b>	<b>0.77%</b>	<b>0.59%</b>	
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided	●	●	●	●	
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section	●	●	●	●	
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group	●	●	●	●	
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided	●	●	●	●	

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### Coutts Managed Adventurous Fund



	1 Year	3 Year Annualised	5 Year Annualised
■ Benchmark (no costs)	2.88%	9.13%	
■ Share Class 1 Performance (net of costs)	1.96%	7.64%	
■ Share Class 2 Performance (net of costs)	2.10%		
■ Share Class 3 Performance (net of costs)			
■ Share Class 4 Performance (net of costs)			

\*Performance data is only published for share classes with at least a 12-month track record. Past performance is not an indicator of future returns. The benchmark, in the past, may have been constructed using indices that differ from those currently stated. The current composition of the benchmark was effective from 19 July 2022.

### Performance compared to benchmark

Coutts Managed Adventurous Fund inception date: 18 July 2022.

Share class 1 inception date: 20 May 2019,  
Share class 2 inception date: 1 February 2021  
(Previously Managed Equity Growth Fund)

### Performance commentary from the Investment Manager

During the period, there was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as US inflation fell, central banks indicated a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

Energy companies performed well in 2022, and we hold fewer energy-related stocks in the fund than its benchmark as part of our decarbonisation drive. This contributed to the underperformance.

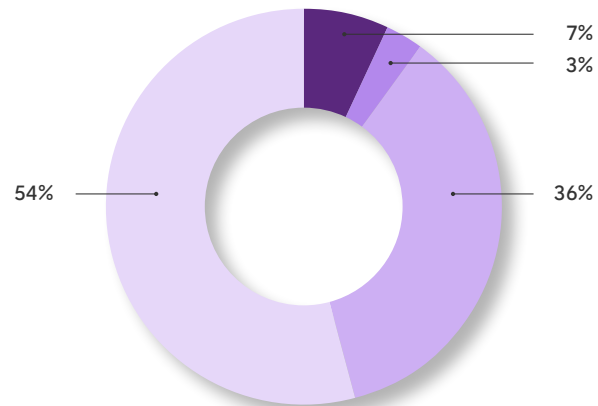
Our underweight position on European equities, which did better than expected because a mild winter reduced the impact of high energy prices, also impacted the fund's performance compared to benchmark, as did our investments in China, which struggled due to its zero-Covid policy.

This was offset slightly by outperformance from our underweight position in interest rate sensitive fixed income markets, which suffered during the period.

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## Benchmark asset weight



- Government Bonds
- Investment Grade Corporate Bonds
- UK Equity Shares
- Global ex-UK Equity Shares

## Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

## Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

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### 3.6 Coutts Managed Equity Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The majority of the return is expected to be from capital appreciation with some potential for income generation.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a high tolerance for risk; they accept that the value of their investment may fluctuate, and they have a high tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £636m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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Coutts Managed Equity Fund							
Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality	N/A				
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund, and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>				<b>0.75%</b>	<b>0.75%</b>	<b>0.57%</b>	
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Coutts Managed Equity Fund inception date: 7 September 2022

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame. As the period began, there was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in China detracted, as they were impacted by unexpected changes in China's zero-Covid policy.

In addition, the healthcare allocation which had been additive to performance for most of 2022 shifted more negative as equity markets rallied in the new year of 2023.

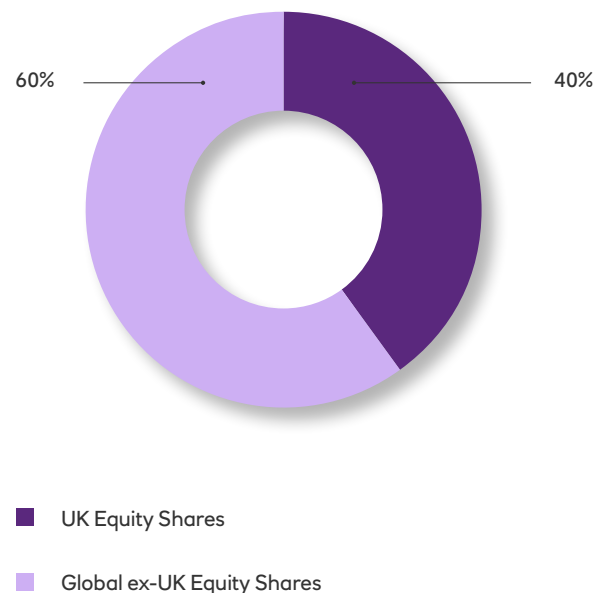
### Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

### Benchmark asset weight



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### 3.7 Coutts Managed Global Defensive Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The return will reflect income received with some potential for capital appreciation.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a low tolerance for risk; they accept that the value of their investment may fluctuate, and they have a low tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £189m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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Coutts Managed Global Defensive Fund							
Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality	N/A				
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>				<b>0.68%</b>	<b>0.68%</b>	<b>0.50%</b>	
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Coutts Managed Global Defensive Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in China detracted, as they were impacted by unexpected changes in China's zero-Covid policy.

However, the fixed income diversification in short dated emerging market debt, short-dated high yield and financial credit continued to be additive.

There was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

### Benchmark asset weight

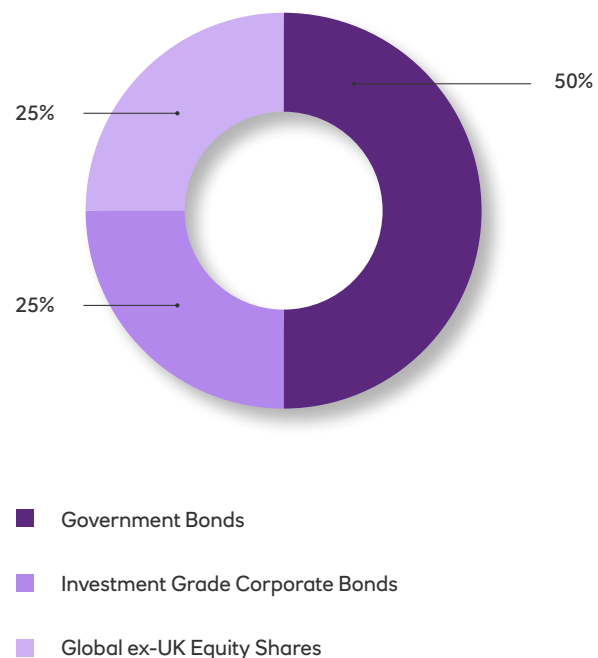
The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to

be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.8 Coutts Managed Global Balanced Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The return will reflect capital appreciation and income received.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a medium tolerance for risk; they accept that the value of their investment may fluctuate, and they have a medium tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £895m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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**Coutts Managed Global Balanced Fund**

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality	N/A	●	●	●	●
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time		●	●	●	
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations		●	●	●	
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate		●	●	●	
<b>Annual Management Charge (AMC)</b>				<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>				<b>0.74%</b>	<b>0.74%</b>	<b>0.56%</b>	
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided		●	●	●	
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section		●	●	●	
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group		●	●	●	
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided		●	●	●	

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### Performance compared to benchmark

Coutts Managed Global Balanced Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame.

As the period began, there was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in China detracted, as they were impacted by unexpected changes in China's zero-Covid policy.

However, the fixed income diversification in short dated emerging market debt, short-dated high yield and financial credit continued to be additive.

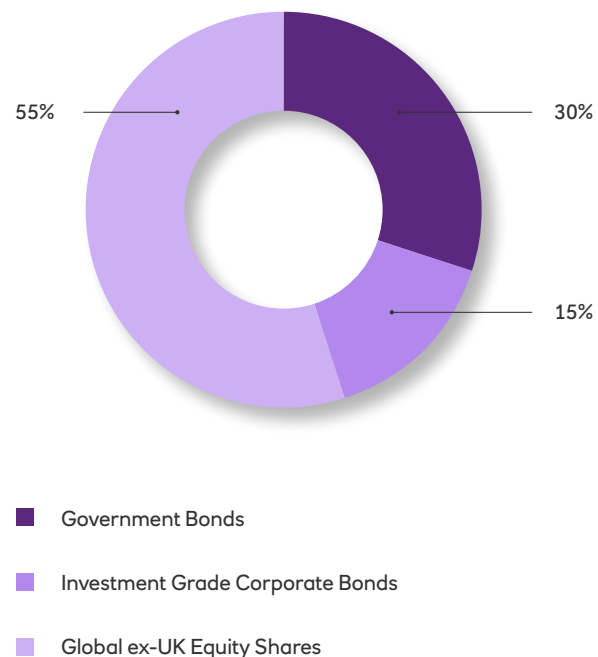
### Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.9 Coutts Managed Global Ambitious Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The majority of the return is expected to be from capital appreciation with some potential for income generation.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a medium-to-high tolerance for risk; they accept that the value of their investment may fluctuate, and they have a medium-to-high tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £1,381m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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Coutts Managed Global Ambitious Fund							
Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality	N/A				
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.50%</b>	<b>0.50%</b>	<b>0.32%</b>	
<b>Ongoing Charges Figure (OCF)</b>				<b>0.75%</b>	<b>0.75%</b>	<b>0.57%</b>	
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Coutts Managed Global Ambitious Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame.

As the period began, there was continued pressure on equity markets as a result of climbing inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in China detracted, as they were impacted by unexpected changes in China's zero-Covid policy.

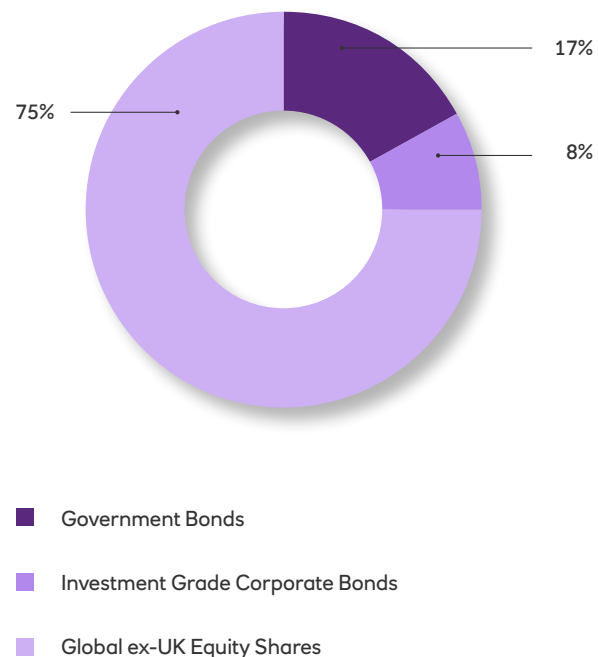
### Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.10 Personal Portfolio Defensive Fund

#### Fund Objective

To provide an increase in capital value over the long term (five years or more).

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a low tolerance for risk; they accept that the value of their investment may fluctuate, and they have a low tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £82m

**Fund Inception date:** 7 September 2022

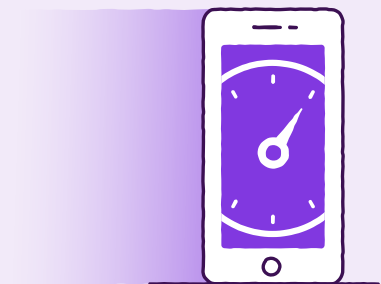
[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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Personal Portfolio Defensive Fund							
Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2, 3 and 4 are deemed to have been good quality	N/A			N/A	
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 2% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.30%</b>	<b>0.30%</b>		
<b>Ongoing Charges Figure (OCF)</b>				<b>0.39%</b>	<b>0.39%</b>		
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Personal Portfolio Defensive Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. The September Truss-Kwateng budget had a negative impact on Sterling corporate bonds, which in turn affected the fund's performance in that period. However, both the sector and the fund have since recovered from those events.

As the period began, there was continued pressure on equity markets as a result of high inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

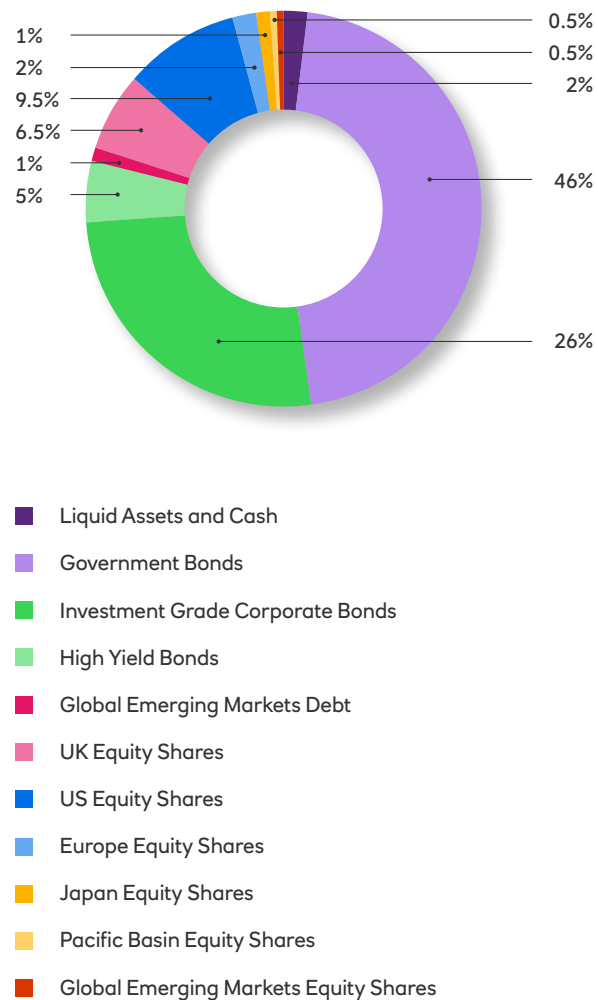
### Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.11 Personal Portfolio Cautious Fund

#### Fund Objective

To provide an increase in capital value over the long term (five years or more).

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a low-to-medium tolerance for risk; they accept that the value of their investment may fluctuate, and they have a low-to-medium tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

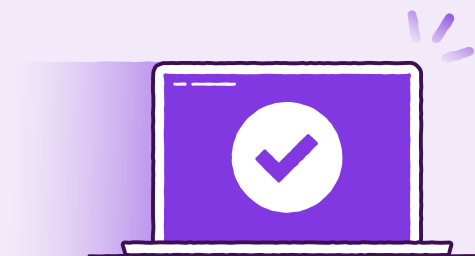
**Fund Size:** £197m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

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## Personal Portfolio Cautious Fund

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2 and 3 are deemed to have been good quality	N/A			N/A	
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 2% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.30%</b>	<b>0.30%</b>		
<b>Ongoing Charges Figure (OCF)</b>				<b>0.40%</b>	<b>0.40%</b>		
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Personal Portfolio Cautious Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. The September Truss-Kwateng budget had a negative impact on Sterling corporate bonds, which in turn affected the fund's performance in that period. However, both the sector and the fund have since recovered from those events.

As the period began, there was continued pressure on equity markets as a result of high inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

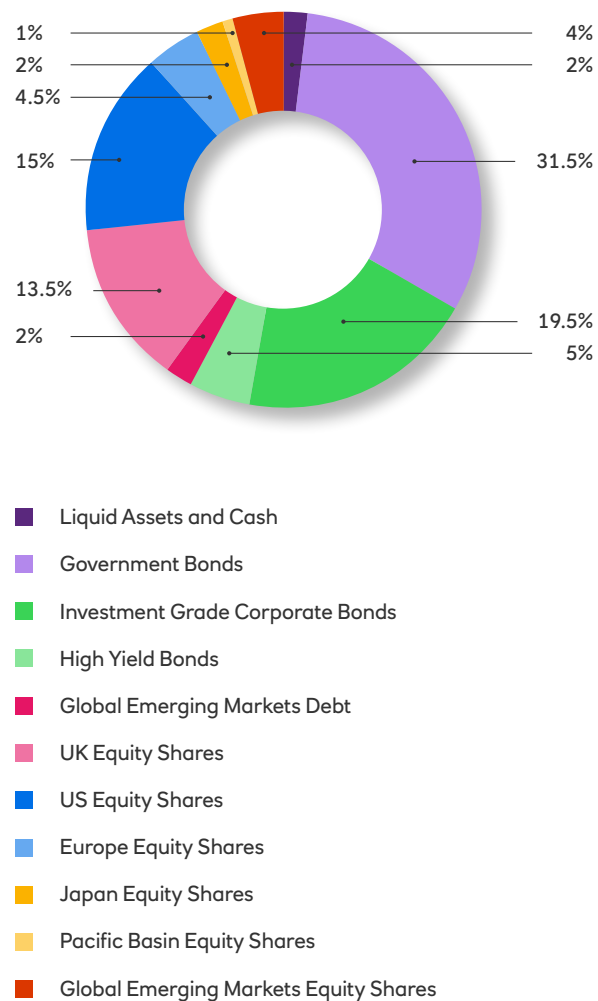
### Benchmark asset weight

The chart on the right shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.12 Personal Portfolio Balanced Fund

#### Fund Objective

To provide an increase in capital value over the long term (five years or more).

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a medium tolerance for risk; they accept that the value of their investment may fluctuate, and they have a medium tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £1,533m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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## Personal Portfolio Balanced Fund

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2 and 3 are deemed to have been good quality. We are aware that as part of our 2022 commitments, the change of our third-party supplier incurred significant transitional challenges for our share class 1 holders in respect of the customer administration service. We have taken remedial action, and will continue to monitor performance closely				N/A	
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 2% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund, and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>			<b>0.65%</b>	<b>0.30%</b>	<b>0.30%</b>		
<b>Ongoing Charges Figure (OCF)</b>			<b>0.75%</b>	<b>0.40%</b>	<b>0.40%</b>		
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

The red quality of service rating provided for share class 1, specifically references those customers who were previously invested in the Stakeholder Fund. We noted in last year's Assessment that customer administration for the Stakeholder Fund had required material

improvement. We have worked closely with our service provider over the year and while progress has been made, there is more to do. We will remain focused on the problems until the service levels are sustained at the desired level.

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### Performance compared to benchmark

Personal Portfolio Balanced Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame. As the period began, there was continued pressure on equity markets as a result of high inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in Emerging Markets detracted, as they were impacted by unexpected changes in China’s zero-Covid policy. In addition, the September Truss-Kwateng budget had a negative impact on Sterling corporate bonds, which in turn affected the fund’s performance in that period. However, both the sector and the fund have since recovered from those events.

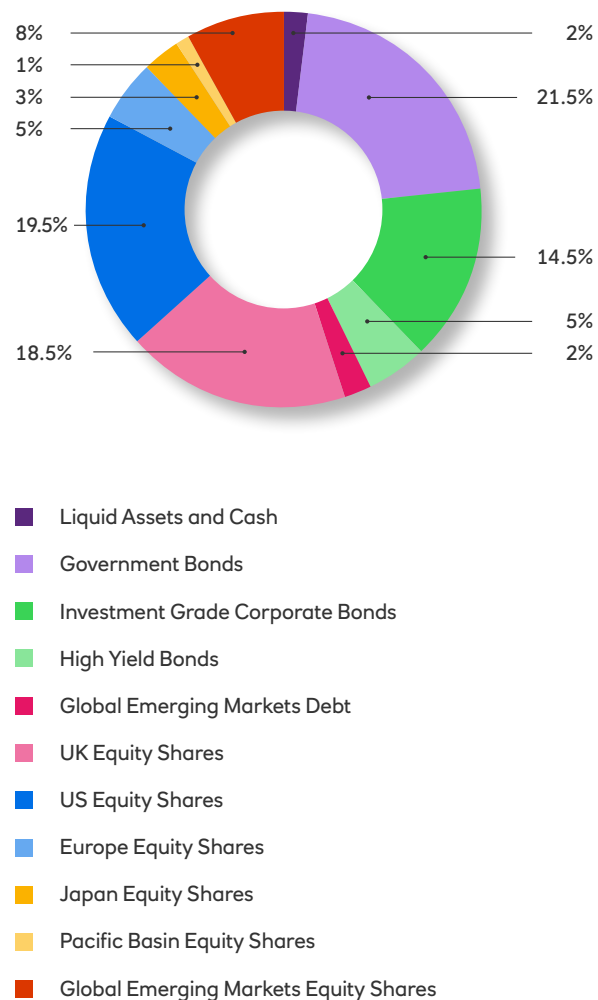
### Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund’s portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.13 Personal Portfolio Ambitious Fund

#### Fund Objective

To provide an increase in value over the long term (five years or more). The majority of the return is expected to be from capital appreciation with some potential for income generation.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a medium-to-high tolerance for risk; they accept that the value of their investment may fluctuate, and have a medium-to-high tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £701m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)


















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\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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Personal Portfolio Ambitious Fund							
Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2 and 3 are deemed to have been good quality	N/A			N/A	
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 2% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.30%</b>	<b>0.30%</b>		
<b>Ongoing Charges Figure (OCF)</b>				<b>0.40%</b>	<b>0.40%</b>		
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Personal Portfolio Ambitious Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame. As the period began, there was continued pressure on equity markets as a result of high inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. In addition, we increased the allocation to government bonds, in particular US Treasuries, as the US Federal Reserve signalled that aggressive interest rate rises were coming to a head.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in Emerging Markets detracted, as they were impacted by unexpected changes in China's zero-Covid policy. In addition, the September Truss-Kwarteng budget had a negative impact on Sterling corporate bonds, which in turn affected the fund's performance in that period. However, both the sector and the fund have since recovered from those events.

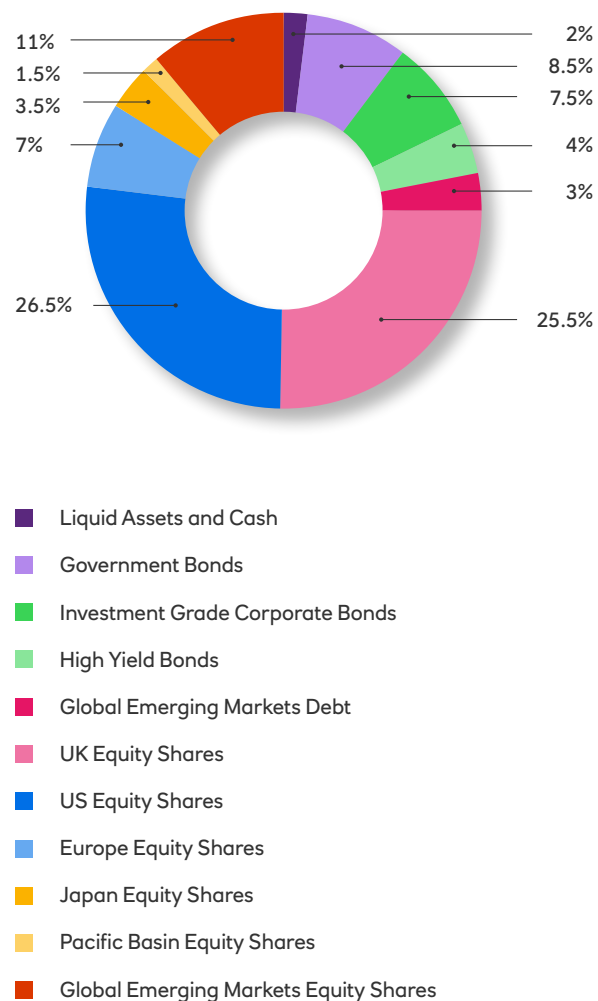
### Benchmark asset weight

The chart on the right shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

Benchmark asset weight



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### 3.14 Personal Portfolio Adventurous Fund

#### Fund Objective

To provide an increase in capital value over the long term (five years or more).

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a high tolerance for risk; they accept that the value of their investment may fluctuate, and they have a high tolerance to bear losses to their capital. The minimum investment horizon is five years. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £647m

**Fund Inception date:** 7 September 2022

[Click here to see the full Fund fact sheet for Share Class 3](#)

\*Customers who hold our Funds through other Natwest Group Companies should use their most recent valuation for personalised performance detail.

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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## Personal Portfolio Adventurous Fund

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share classes 2 and 3 are deemed to have been good quality	N/A			N/A	
2	Investment Performance	The fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 2% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>				<b>0.30%</b>	<b>0.30%</b>		
<b>Ongoing Charges Figure (OCF)</b>				<b>0.40%</b>	<b>0.40%</b>		
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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### Performance compared to benchmark

Personal Portfolio Adventurous Fund inception date: 7 September 2022.

This Fund was launched in 2022. We do not believe it is appropriate to draw conclusions from its performance relative to its benchmark over this short period of time.

### Performance commentary from the Investment Manager

This fund was launched in 2022, therefore performance is over an unrepresentative short time frame. The following text provides context as to what has happened within that time frame. As the period began, there was continued pressure on equity markets as a result of high inflation, rising interest rates, slowing economic growth and elevated energy prices. But at the turn of the year, markets rallied as inflation fell, central banks signalled a less aggressive stance on raising interest rates, and a mild European winter lowered energy price projections.

As the likelihood of US recession increased into the end of 2022, we used the market rally as an opportunity to reduce the equity allocation in the fund. The fund is currently running modestly higher levels of cash than usual.

Our asset allocation performance during the period was mixed. Our underweight position on European equities and investments in Emerging Markets detracted, as they were impacted by unexpected changes in China's zero-Covid policy.

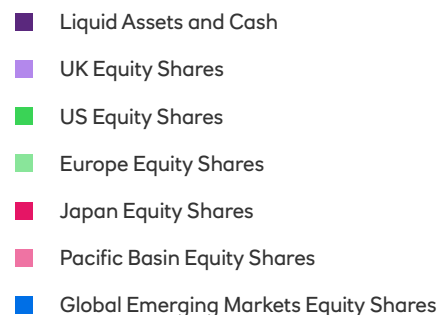
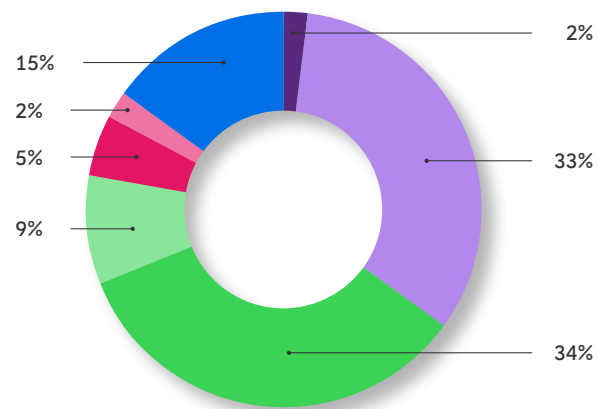
### Benchmark asset weight

The chart on the right shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

### Net Zero

The Investment Manager will invest at least 20% of the Fund's portfolio in investments in companies that are credibly committed to achieving net zero greenhouse gas emissions by 2050 (a Net Zero Trajectory). More information about what the Investment Manager considers to be a credible commitment to a Net Zero Trajectory can be found in the ESG Policy.

### Benchmark asset weight



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### 3.15 Global Bond Fund

#### Fund Objective

To provide a regular income over the long term.

#### Profile of Typical Investor

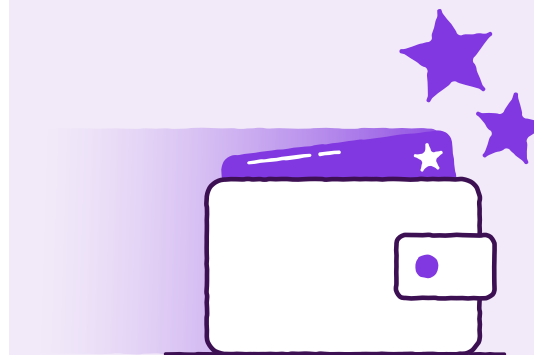
This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a low-to-medium tolerance for risk; they accept that the value of their investment may fluctuate, and they have a low-to-medium tolerance to bear losses to their capital. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £110m

**Fund Inception date:** 25 May 2019

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.



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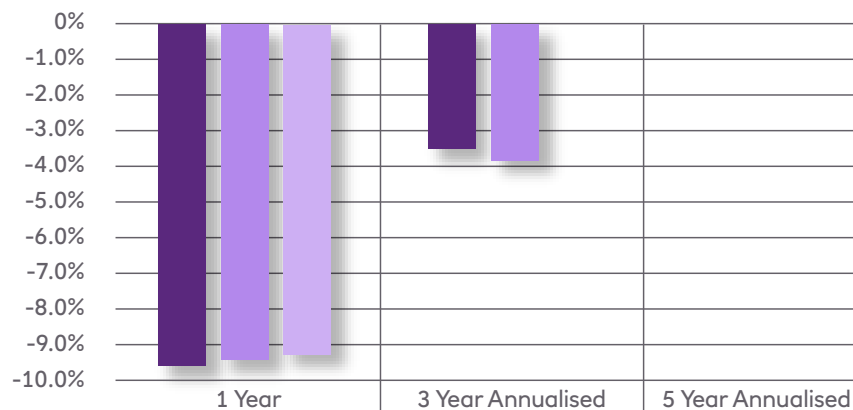
## Global Bond Fund

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share class 2 is deemed to have been good quality. We are aware that as part of our 2022 commitments, the change of our third-party supplier incurred significant transitional challenges for our share class 1 holders in respect of the customer administration service. We have taken remedial action, and will continue to monitor performance closely	●	●	N/A	N/A	●
2	Investment Performance	Performance relative to benchmark in recent years has been slightly below expectations. We have discussed this with the Investment Manager, and believe that the fund is well-positioned to deliver value over the medium term	●	●			
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations	●	●			
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate	●	●			
<b>Annual Management Charge (AMC)</b>			<b>0.65%</b>	<b>0.50%</b>			
<b>Ongoing Charges Figure (OCF)</b>			<b>0.90%</b>	<b>0.75%</b>			
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided	●	●			
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section	●	●			
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group	●	●			
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided	●	●			

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## Global Bond Fund



	1 Year	3 Year Annualised	5 Year Annualised
■ Benchmark (no costs)	-9.52%	-3.52%	
■ Share Class 1 Performance (net of costs)	-9.39%	-3.90%	
■ Share Class 2 Performance (net of costs)	-9.25%		
■ Share Class 3 Performance (net of costs)			
■ Share Class 4 Performance (net of costs)			

\*Performance data is only published for share classes with at least a 12-month track record. Past performance is not an indicator of future returns. The benchmark, in the past, may have been constructed using indices that differ from those currently stated. The Fund and share class were launched in 2019.

## Performance compared to benchmark

Global Bond Fund inception date: 25 May 2019.

## Performance commentary from the Investment Manager

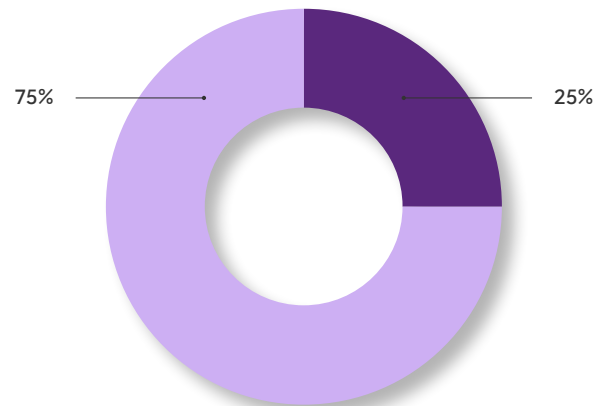
Bonds had an exceptionally challenging time during the period due to ongoing inflationary pressures and rising interest rates.

Our diversification within the fund, which includes holding Chinese government bonds, financial credit, short-duration high yield and short-duration emerging market debt mitigated negative bond market returns.

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## Benchmark asset weight



■ Sub-Investment Grade Corporate Bonds

■ Investment Grade Corporate Bonds

## Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

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### 3.16 UK Equity Fund

#### Fund Objective

To provide an increase in value over the long term. The majority of the return is expected to be from capital appreciation with potential for income generation.

#### Profile of Typical Investor

This Fund is designed for retail customers with little or no experience of investing in collective investment schemes and basic or no knowledge of the characteristics and risks of investing in equities and bonds (capital markets). A typical investor in the Fund has a medium-to-high tolerance for risk; they accept that the value of their investment may fluctuate and have a medium-to-high tolerance to bear losses to their capital. The fund is designed to be held over five years or more.

#### Fund Details

**Fund Size:** £281m

**Fund Inception date:** 25 May 2019

\*Customers who hold our Funds directly with RBS Collective Funds Limited should use their most recent statement for personalised performance detail.

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## UK Equity Fund

Fund Share Classes			Share Class 1	Share Class 2	Share Class 3	Share Class 4	Overall Fund Rating
Area of Value	Our Rationale		Share Class Rating	Share Class Rating	Share Class Rating	Share Class Rating	
1	Quality of Service	The quality of service provided to holders of share class 2 is deemed to have been good quality. We are aware that as part of our 2022 commitments, the change of our third-party supplier incurred significant transitional challenges for our share class 1 holders in respect of the customer administration service. We have taken remedial action, and will continue to monitor performance closely			N/A	N/A	
2	Investment Performance	Performance relative to benchmark in recent years has been below expectations. We have discussed this with the Investment Manager, and believe that the fund is well-positioned to deliver value over the medium term					
3	Risk Management	Fund liquidity has been managed well. It has remained within its Tracking Error budget of 4% relative to its benchmark and within the requirements for diversification embedded in regulations					
4	Class of Shares	We have reviewed the differences in cost between the share classes of the fund and are satisfied they are appropriate					
<b>Annual Management Charge (AMC)</b>			<b>0.65%</b>	<b>0.50%</b>			
<b>Ongoing Charges Figure (OCF)</b>			<b>0.79%</b>	<b>0.64%</b>			
5	Costs	We have assessed the costs of running the fund and have concluded that they are appropriate and fair value has been delivered for the service provided					
6	Economies of Scale	The scheme of reorganisation in 2022 has brought economies of scale that have allowed us to reduce the AMC across our fund range. You can read more about this in our Costs section					
7	Comparable Market Rates	We have compared the cost of the Fund to its peers and are satisfied that it represents good value, given the fund's specific investment strategy compared with its peer group					
8	Comparable Services	We have concluded that the Ongoing Charges Figure is reasonable when compared across all our funds and products for the services provided					

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## Global Bond Fund



	1 Year	3 Year Annualised	5 Year Annualised
■ Benchmark (no costs)	10.74%	10.31%	
■ Share Class 1 Performance (net of costs)	8.23%	8.68%	
■ Share Class 2 Performance (net of costs)	8.31%		
■ Share Class 3 Performance (net of costs)			
■ Share Class 4 Performance (net of costs)			

\*Performance data is only published for share classes with at least a 12-month track record. Past performance is not an indicator of future returns. The benchmark, in the past, may have been constructed using indices that differ from those currently stated. The Fund and the share class were launched in 2019.

## Performance compared to benchmark

UK Equity Fund inception date: 25 May 2019.

## Performance commentary from the Investment Manager

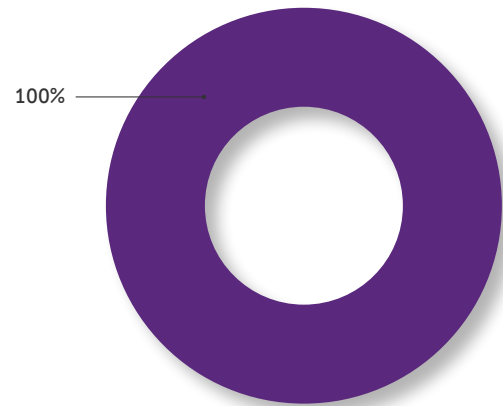
Compared to the fund's benchmark, our third-party active managers had a modest bias to mid-cap stocks which underperformed their large-cap equivalents. This contributed to the fund underperforming its benchmark.

Our reduced exposure to the energy sector within our sustainability limits as part of our decarbonisation commitments, also contributed to the fund's underperformance. Energy companies performed very well during the period because of the energy crisis.

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## Benchmark asset weight



## Benchmark asset weight

The chart on the left shows the composition of the benchmark for the Fund. The benchmark is used to guide the Investment Manager, and is specified as a basket of indices representing the markets for investment assets. The benchmarks for funds intended to be lower risk have higher allocations to bond indices, whereas for funds intended to be higher risk there are higher allocations to equity indices. The benchmarks make no allowance for the cost of investing, but their performance shows the market conditions in which the Investment Manager was operating.

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## Responsible investing

NatWest Group's purpose is to champion potential, helping people, families and businesses to thrive. We put purpose at the heart of every action and decision. We focus on relationships, not transactions, striving to put the needs of people (colleagues, customers, suppliers, communities and shareholders) and the planet at the heart of everything we do. We strive to be transparent about the challenges that being purpose led can entail. We hope that this helps our customers and communities to trust and value us.

The aim of the ACD is to provide funds which deliver value for money and outcomes consistent with their investment policies and objectives. We embed environmental, social and governance factors into the management of our funds.

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## What is responsible investing?

The integration of environmental, social and governance (ESG) factors in investment decision-making processes and ownership practices. It recognises that long-term, sustainable returns depend on stable, well-functioning environmental and social systems.



## Why is it important?

Strong corporate governance practices and management of ESG risks may contribute to long-term shareholder value and may lead to enhanced risk return characteristics.



## How does it work?

ESG data helps us identify risks and opportunities that inform our decision making and can lead to enhanced return characteristics.



## Environmental

- Climate change
- Water
- Sustainable land use
- Fracking
- Plastics



## Social

- Human rights
- Labour standards
- Employee relations
- Conflict zones



## Governance

- Executive pay
- Tax avoidance
- Board structure and diversity
- Corruption
- Cyber security

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## Reducing the carbon footprint of our investments

\*The Investment Manager has committed to reducing the carbon emissions of the assets it manages by:

**30%** by the end of 2022 on all equity holdings, which we've already achieved

**50%** by the end of 2030 on all holdings

**100%** by the end of 2050 on all holdings, by joining the Net Zero Asset Managers Initiative

## Driving change through voting and engagement

The Investment Manager drives positive change by having a voice at board meetings and ongoing dialogue with the companies and funds in which they invest.

- They partner with EOS at Federated Hermes whose experience and expertise drives meaningful change in the companies invested
- In 2022, they engaged with **382** companies on **1,738** environmental, social, governance, strategy, risk and communication issues and objectives
- In 2022, they made voting recommendations on **12,157** resolutions at **751** meetings. At **489** of those meetings, they recommended opposing one or more resolutions, while at two meetings, they recommended abstaining
- They recommended voting with management by exception at **77** meetings and supported management on all resolutions at **183** meetings

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If you would like to know more, our Investment Manager's ESG policy can be found here:

<https://www.coutts.com/wealth-management/specialist-planning-services/responsible-investing/disclosure-and-policies.html>

\*2019 Portfolio decarbonisation reference baseline.

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## Board members

**Chairman & Executive Director, Ben Hunt** is responsible for the Business Risk function within the Asset Management division of NatWest Group, overseeing the Asset Management Risk Framework and leading the regulated Fund Management companies, including the ACD. He joined NatWest Group in 2012 and has fulfilled various roles with accountability for design and delivery of investment products and services. Prior experience included investment product management and development, project management and credit risk analysis for retail and private clients of Barclays in UK, Europe, Asia and USA. He is also a Director of RBS Asset Management Holdings. He holds a BSc in Mathematics from the University of Exeter, an MBA from London Business School, and is a member of the Chartered Institute for Securities & Investments.

**Executive Director, Laura Newman** has been in the Financial Planning and Wealth arena for 30 years and has management experience of leading teams in large financial institutions, retail banking, bancassurance and wealth management. Laura's roles have been in financial planning advice, project management and first and second line leadership, finally moving into leading large businesses in 2012. Laura joined NatWest Group in 2015, setting up the NatWest and RBS Wealth Management business offering financial planning to the Bank's Premier clients. Laura is now instrumental in the growth of the group's affluent sector to increase natural market share, improve client advocacy and develop a leading capability plan for all colleagues.

**Non-Executive Director, Stuart Newey** was appointed as a Non-Executive Director to the ACD on 1 April 2022. He has extensive experience of banking, credit and investment management through a 40-year career with NatWest. Stuart has held roles across sales, customer service, product development, change management, investment operations and risk management. Stuart holds an MBA from Warwick Business School and is a fellow of the Chartered Banker Institute. With a passion for technology, Stuart has personally led one of the largest and most successful banking system migrations in the UK, launched a number of digital finance propositions and is experienced in the digital distribution of investment products to retail consumers. Stuart is currently Honorary Treasurer and Trustee of the Royal Albert Hall chairing the Finance, Audit and Risk committees.

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**Independent Non-Executive Director, Stephanie Eastment** is a chartered accountant and company secretary with over 30 years' experience of the financial services industry. She is currently an independent non-executive director and audit chair of Murray Income Trust plc, Herald Investment Trust plc, Impax Environmental Trust plc and the Alternative Income REIT plc. Stephanie is also a member of the Technical Committee of the Association of Investment Companies. Stephanie retired from Invesco Asset Management in 2018 as Head of Specialist Funds Company Secretariat and Accounts and held a number of senior roles at Invesco over her 22 years at the company. Prior to that, she had held financial and corporate governance roles at UBS and Wardley Investment Services International (part of the HSBC group). She qualified with KPMG in 1989 and as a Chartered Secretary in 2012 and has a joint honours BSc in Mathematics and Computing.

**Independent Non-Executive Director, Georgina Perceval-Maxwell** also chairs the Board Investment Oversight Committee which reports its findings and recommendations to the ACD board. Prior to her appointment to the Board, Georgina was Managing Director and a Global Equities Portfolio Manager, based in London with J.P. Morgan Asset Management. She joined J.P. Morgan in 1997, based in Singapore to manage their Asian portfolios, then moved to London in 2000, where she managed global equity investments for 18 years. Prior to that, she had worked for a number of investment companies, including Kleinwort Benson Ltd and Lombard Odier, focusing on Japanese and Asia Pacific equities. Georgina graduated in 1983 with MA Hons in History from Edinburgh University.

**Independent Non-Executive Director, Margaret Frost** has over 35 years of experience in investments. She began her career in investment banking and moved into fund management in 1990. She managed fixed-income portfolios for institutional clients, including sovereign wealth funds and pension schemes, before moving into investment consulting in 2004, where she focused on manager and asset class research. Margaret moved to a portfolio career in 2020 and has advisory roles for Defined Benefit pension schemes and endowments in addition to her non-executive role for the ACD. Margaret is a CFA charter holder and a graduate of Somerville College, Oxford and Wellesley College.

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## Glossary

ACD	The Authorised Corporate Director of the funds, being RBS Collective Investment Funds Limited.
AMC	The annual management charge. This is the amount the ACD charges you for managing your investment.
Board	The Board of Directors of the ACD.
Custodian	The provider of safe custody for the assets of the funds, currently The Bank of New York Mellon (International) Limited.
Depository	The organisation that ensures that the assets of the funds are properly controlled and kept separate from the assets of the ACD itself, currently The Bank of New York Mellon (International) Limited.
ESG	The environmental, social and governance factors considered in responsible investment.
FCA	The Financial Conduct Authority.
IA Peer group	A group of funds identified by The Investment Association with similar characteristics that are used for independent performance comparison.
ICVC	Investment Company with Variable Capital, a type of open-ended collective investment. This is the company that you hold shares in when investing in a fund and is legally separate from the ACD.

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Investment Manager	The company that manages the assets within each fund, currently Coutts & Company.
OCF	The ongoing charge to the fund. This is made up of the AMC plus other costs, mainly dealing costs and associated charges.
Prospectus	A document detailing the investment objectives and strategies of the group of funds within the ICVC as well as each fund's past performance and information about the manager (RBSCIFL) and other financial information.
Risk Manager	The third-party service provider that monitors the risk profile of the funds, currently RiskSystem.
Tracking error	Measures the extent to which a fund's performance differs from its benchmark. It is calculated as the annualised statistical variation of the returns of a fund compared with its benchmark. Low tracking error means a fund performs consistently relative to its benchmark, whereas in contrast, high tracking error implies a fund performs inconsistently relative to its benchmark (i.e., a volatile difference in returns).

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