Royal Bank Invest Paris 2024 Olympics Prize Draw - Terms and Conditions



 The Paris 2024 Olympics prize draw is open to all new or existing Royal Bank Invest (RB Invest) customers, who make a contribution of £50 or more into their Royal Bank Invest Stocks and Shares Individual Savings Account (ISA) or submit a free entry email between 6th April 2024 and 20th June 2024 at 5 pm (entry period).

What is the prize?

2. There is only **one** prize to be won. The prize is a set of Paris 2024 Olympics tickets between 3rd August 2024 and 5th August 2024, plus hotel accommodation in Paris for two (2) nights and a contribution towards travel and expenses for the winner and their companion. Please see further detail in paragraph 12 below.

How to enter?

- 3. Entry into the prize draw can be made by:
 - a. a customer making a contribution of £50 or more into their RB Invest ISA during the entry period. In this event, the customer shall be **automatically** entered into the prize draw.

One entry will be made per £50 contribution into a RB Invest ISA by any eligible customer up to a maximum of 400 entries. The contribution can include both regular monthly contributions and one off (lump sum) contributions by a customer, but will not include any ISA transfers from another ISA provider to RB Invest. For example, if a customer makes a lump sum contribution into their RB Invest ISA of £500 on 7th April and then an additional £200 monthly contribution on each of 1st May and 1st June, the total contribution to their RB Invest ISA in the entry period is £900. This means the customer would have 18 entries into the prize draw. OR

b. free entry - if a RB customer would like to participate without making a contribution to their RB Invest ISA during the entry period, the customer must email their full name, date of birth, telephone number, email address, first line of address and postcode to **Investprizedraw@rbs.co.uk**. All entries must be received during the entry period to be entered into the Prize Draw. Royal Bank accepts no responsibility for entries which are not received. Proof of sending by email will not be accepted as proof of entry. Each customer shall only be eligible for one free entry into the prize draw.

- 4. For the avoidance of doubt, if a customer is eligible to enter under paragraph 3a. above, they shall not also be eligible to submit a free entry. If any such customer also submits a free entry under this paragraph 3b., any attempted free entry shall not be accepted, and the customer will only receive the relevant number of entries they are eligible for under paragraph 3a. above.
- 5. By entering the prize draw, entrants agree to these terms. These terms apply in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials.
- 6. Customers have the option to opt out of the prize draw by emailing **RBInvestOptout@rbs.co.uk** with their full name, Current Account sort code and account number.

Other eligibility criteria

- The prize draw is not open to employees of The NatWest Group of companies, their families or anyone associated with this draw.
- 8. For the purposes of these terms a RB Invest customer means any customer with a RB Invest ISA. All RB Invest customers must be aged 18 or over and be resident in the United Kingdom. For the avoidance of doubt this will not include any customer holding any other product type on the RB Invest platform, including any Registered Contact in respect of a Junior ISA.
- If the customer has closed their RB Invest ISA, their RB Invest account, or their current account prior to the end of the entry period (5 pm on 20th June 2024), the customer shall no longer be eligible for the Prize draw.
- The customer (and their chosen companion) must be able to travel to Paris to attend the Olympics between Saturday 3rd August 2024 and Monday 5th August 2024. The winning customer shall be responsible for ensuring they have the right to travel and any documentation to be able to do this.

How will the winner be selected?

- The winner will be drawn at random on or before 1st July 2024. The prize draws will be carried out using a random number generator and then matching the number to a randomized list of all eligible entrants. There is only one (1) prize to be won. One winner will be drawn, as well as a number of "reserve winners" to form a reserve list in the event that paragraph 15 below applies.
- 12. The prize shall consist of a prize itinerary for the winner and their chosen companion across three (3) days (2 nights) in Paris, France between Saturday 3rd August 2024 and Monday 5th August, as follows:
 - a. Hotel accommodation for two (2) nights for one double occupancy room on a bed and breakfast basis (check in on Saturday 3rd August (PM) and check out on Monday 5th August (AM));
 - Two (2) pairs of Hospitality Lounge tickets to the Paris Olympic Games: two (2) tickets to the Athletics in the Main Stadium on Sunday 4th August (10.00-13.15) and two (2) tickets to the Beach Volleyball in the Eiffel Tower Stadium on Monday 5th August (09:00-11:00);
 - c. Two (2) Team GB House hospitality tickets in the evening on Sunday 4th August; and
 - Contribution of £500 towards travel and expenses (note: winner will be required to arrange travel themselves).
- 13. The winner shall be notified that they have won a prize within two (2) working days of the prize draw, by phone or by email using the most up to date contact details we hold. The prizes are as stated, and any prize is non-exchangeable, non-transferable and cannot be used by anyone other than the named winner and their named companion. There is no cash alternative if some or all of the prize cannot be used. The judge's decision is final and no correspondence will be entered into.
- 14. The winner will have three (3) calendar days from notification that they have won to confirm in writing that they wish to accept the prize. Full details of how to accept the prize will be provided to the winner when they are notified that they have won. If the winner does not confirm their acceptance of the prize within the required time, it will result in the prize being forfeited.
- 15. In the event that either (i) the winner does not accept the prize (either because they are unable to travel on the required dates or due to a forfeiture of such prize) or (ii) we are unable to make contact with the winner after making reasonable efforts to do so, a new winner will be selected from the reserve list as described in paragraph 11 above.

16. Tickets will be provided in a digital format and the winner will be required to download the OnLocation24 and Paris24 apps onto a smartphone to access and display their tickets. The winner shall be required to comply with all ticket and venue terms and conditions, which can be found here: Paris 2024 Official Ticketing – Terms of Use. Failure to comply with these may result in refused entry or ticket holders being required to leave the event.

Who we are

- 17. The organisation responsible for processing your personal and financial information is The Royal Bank of Scotland plc, a member of the NatWest Group (NWG).
- The promoter is The Royal Bank of Scotland plc. Registered in Scotland No.83026. Registered Office: 36 St Andrew Square, Edinburgh EH2 2YB.
- 19. The promoter reserves the right to alter, amend or foreclose the promotion without prior notice.

Your information

- 20. We'll use the personal data you provide only for the purposes of and as set out in these terms and our privacy notice. By processing your personal data for this purpose, we are pursuing our legitimate interest in promoting awareness of the bank and its products and services. We'll retain your personal data in accordance with our retention policy. Further detail can be found in our full privacy policy at **Our privacy policy | Royal bank of Scotland**
- 21. In the event you win, we may also use your personal data for the purposes of announcing the result and awarding and providing the prize. The winner will also need to share certain personal data with us (including name and contact detail) of their chosen companion, and the winner should ensure that their companion is aware of this.
- 22. Personal data will be passed on to selected third parties only insofar as required for fulfilment, delivery and arrangement of the prize. By accepting the prize, the winner acknowledges that their data, as well as that of their named companion, will be shared with On Location SAS for this purpose. The On Location privacy policy can be found here: **Olympic Games Paris 2024 | Business Enquiry**
- 23. Customers or other third parties may request details of the winners by sending a self-addressed envelope to "Royal Bank Invest Paris 2024 Olympics Prize Draw Winner List" NatWest Group, Gogarburn, 175 Glasgow Road, Edinburgh, EH12 1HQ. In such circumstances, the surname and the county of the winning customers shall be made available to the requestor.

- 24. Winners of the prize draw may object to their information being disclosed as described in these terms, by notifying us of any objection when they write to us to accept the prize. If a winner objects to the sharing of personal information with On Location as described in paragraph 22 above, this will result in a forfeiture of the prize as this information sharing is required and necessary for fulfilment. We will still provide the information and winning entry to relevant regulators, if required, or to fulfil a legal requirement.
- 25. If you live in Scotland, Scots law applies to this prize draw, and any dispute or claim arising out of or in connection with it. If you live elsewhere, English law applies. If there is a dispute between us, you can take action against us in any UK court.

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