

# Important Information

## Changes to your Royalties Mobile Phone Insurance

### Change of Provider

The insurance provider for your mobile phone insurance is changing. This was previously provided by Lifestyle Services Group Limited (LSG) and underwritten by London General Insurance Company Limited. From 8 March 2010 the new provider will be Homecare Insurance Limited, Holgate Park, York YO26 4GA. Registered in England No. 2793290. A member of the CPP Group of companies and trading under the CPP trademark.

All references contained within *Insurance Policy Summary Information Royalties and Royalties Gold* and *Royalties Service Guide* will be amended as of 8 March 2010 as follows:

- “London General Insurance Company Limited” will be replaced with “Homecare Insurance Limited”
- “Lifestyle Services Group Limited” will be replaced with “Homecare Insurance Limited”
- “LSG” will be replaced with “Homecare Insurance Limited”

All the terms and conditions of the policy remain unchanged.

For any enquiries, complaints or fraudulent issues, please contact

CPP  
Holgate Park  
York  
YO26 4GA

### Contact details

In the event of a claim, to register a phone or for any customer enquires, please call 08705 62 55 55.

# Changes to your Royalties Numbers Vault™

## Change of Provider

The provider for your Numbers Vault™ is changing. This was previously provided by Lifestyle Services Group Limited (LSG). From 8 March 2010 the new provider will be Card Protection Plan Limited, Holgate Park, York YO26 4GA. Registered in England No. 1490503. A member of the CPP Group of companies and trading under the CPP trademark.

All references contained within *Royalties Service Guides* will be amended as of 8 March 2010 as follows:

- “Lifestyle Services Group Limited” will be replaced with “Card Protection Plan”
- “LSG” will be replaced with “Card Protection Plan Limited”

All the terms and conditions of the policy remain unchanged.

**For any enquiries, complaints or fraudulent issues, please contact**

CPP

Holgate Park

York

YO26 4GA

## Contact details

To register visit [www.rbs.co.uk/royalties](http://www.rbs.co.uk/royalties)