



NatWest



ISO 20022

Information recap

**Plus see our plan for Advices,
Reporting and SWIFT Services in Bankline**

ISO 20022 information overview

Looking for an overview or details on how we can support you along the journey to implementation? Refer back to Brochure One for an introduction to ISO 20022, find support information in Brochure Two, or watch our panel-led webinar.



Brochure One ISO 20022 is coming

In our first brochure of the series, we provided you with an introduction of ISO 20022 clearly stating the changes and benefits.

Visit our webpage for the full brochure [here](#)



Brochure Two Preparing for November 2024

We issued our second brochure in the series where we provided you with a further update of ISO 20022 detailing how we are here to support you along the journey to implementation.

Visit our webpage for the full brochure [here](#)

Webinar ISO 20022 The Future of Payments

In August 2021, we hosted our first panel-led webinar where we explained more about ISO 20022, the benefits it could bring, why you should care about it and an opportunity to ask the panel questions. We were joined by guest speakers from the Bank of England and SWIFT, as well as payment experts from NatWest Group.

Listen to our Webinar and read the responses to your questions [here](#)



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Our current plan

for Bankline/Bankline Direct/ SWIFT Services Advices & Reporting



	Bankline	Bankline Direct	SWIFT Services
Advices*	<p>New ISO 20022 compliant fields added to advice screens and PDFs</p> <p>Enhanced Advice download capability. Retain existing Bankline MT advices remain available for download through Bankline</p>	<p>New ISO 20022 statements: camt.052v8, camt.053v8 formats (XML) made available to customers</p> <p>Retain existing statements: camt.052v2, camt.053v2, MT940, MT942, BAI2 and Bankline</p>	<p>New ISO 20022 advices: camt.054</p> <p>Retain existing advices proposition: SWIFT MT900/910</p>
Reporting*	<p>New ISO 20022 compliant fields added to statement and transactions (e.g., transaction search) screens and PDFs</p> <p>New ISO 20022 statements (extended Format CSV), available to download</p> <p>Retain existing statements Format CSV download</p>	<p>New ISO 20022 statements: camt.052v8, camt.053v8 formats (XML) made available to customers</p> <p>Retain existing statements: camt.052v2, camt.053v2, MT940, MT942, BAI2 and Bankline</p>	<p>New ISO 20022 reporting system supporting</p> <p>Provision of ISO 20022 format reporting; camt.052, camt.053, camt.060</p> <p>Retain existing MT reporting: MT920, MT940, MT941, MT942, MT950</p> <p>Resolve the ability to send a report to multiple BICs</p>

Message type glossary

camt.052 (MT941/942)



A Bank to Customer Account Report is sent by the customer to an account owner or to a party authorised by the account owner to receive the message. It can be used to inform the account owner, or authorised payer, of the entries reported to the account, and/or to provide the owner with balance information on the account at a given point in time.

camt.053 (MT940/MT950)



A Bank to Customer Statement is a message sent by the account servicer to an account owner or to a party authorised by the account owner to receive the message. It is used to inform the account owner, or authorised party, of the entries booked to the account, and to provide the owner with balance information on the account at a given point in time.

camt.054 (MT900/910)



A Bank to Customer Debit/Credit Notification is sent by the account servicer to an account owner or to a party authorised by the account owner to receive the message. It can be used to inform the account owner, or authorised party, of single or multiple debit and/or credit entries reported to the account.

camt.060 (MT920)



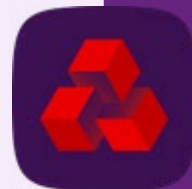
Initiated by the account owner, either directly or through a forwarding agent, to one of its account servicing institutions to ask the account servicing institution to send a report/notification on the account owner's account.

*The offering of new advice and reporting formats will be developed in the course of time according to the industry and own technological migration. We anticipate that from November 2022 onwards additional/extended ISO 20022 data will only flow in some bank-to-bank payments, gradually increasing to usage by a wider range of payment remitters as both industry and customers become familiar with the new Standard and phased implementations are completed.

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ISO 2022 migration strategy



Approach taken by Scheme operators and regulators

We'll gradually introduce changes depending on your payment type and channel. To ensure that we meet our compliance and regulatory obligations, while also staying committed to

supporting you through the change, our strategy is to deliver full ISO compliance through a series of deliveries as use of additional/extended ISO 2022 data becomes more widespread.

The ISO 2022 changes will be delivered from November 2022 as follows:

November 2022



TARGET2

ISO 2022 Messaging formats for International Euro Payments live

November 2022



Cross-Border Payments Reporting+

Coexistence period commences for current and new messaging formats (Co-existence period ends 2025)

April 2023



Bank of England CHAPS

Enhanced ISO 2022 messaging format live

Contact and support

Got a question?

Use our dedicated ISO 2022 email address below. When sending your queries, please ensure you provide details of the service(s) you use with NatWest Group.



ISOSupport@natwest.com

When sending your queries, please ensure you provide details of the service(s) you use with NatWest Group. i.e. Bankline, Bankline Direct, SWIFT services. We aim to respond to all customer ISO 2022 queries within five working days.



[Natwest.com/business/support-centre/iso-2022.html](https://natwest.com/business/support-centre/iso-2022.html)



You can call our ISO 2022 dedicated phone line on

0345 246 4401

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The information enclosed was correct at time of publishing.