

RBS referral to Victim Support’s Fraud Support Service
 Provided by Victim Support

Customers of the Royal Bank of Scotland who have fallen victim to a scam or fraud are eligible to be referred to Victim Support’s Fraud Support Service. This dedicated service has been set up to provide victims with emotional support and practical help. The service is confidential and completely free of charge. It doesn’t matter when the incident happened, or how much has been lost. We have a team of dedicated caseworkers who are experienced in helping victims of financial crime to cope, recover and move beyond crime.

Note: Victim Support are not connected to the Police or your bank, so cannot give you an update on any bank or criminal investigation. We cannot provide financial support or compensation.

Full name:	
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Our caseworker team are available between Monday-Friday 8am-6pm. We ask that where possible, call backs are requested for the next working day at the earliest.

Preferred contact telephone number:	
Preferred date of contact (Mon-Fri)	
Preferred time of contact (08:00-18:00)	

Consent to leave voicemail?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Consent to send text message? We would like to send you a text message prior to contact, as we will be calling from a withheld number.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Once you have completed this form please email it to:
Fraudsupport@victimsupport.org.uk
 If you would prefer to call us, our direct number is 0808 178 1042

Note: you are responsible for ensuring any information emailed to us is sent using a secure method. Victim Support processes your data in line with GDPR regulations. Please see www.victimsupport.org.uk/yourdata for more information.

www.victimsupport.org.uk Supportline: 08 08 16 89 111  VictimSupport  @VictimSupport



COPING WITH THE EFFECTS OF CRIME TOGETHER

