# Information sheet Fixed Term Savings Account Issues 226 and 227 

## Know what your money will earn with a fixed interest rate for a set term

This Information Sheet sets out the key information you need to know about your account. It should be read together with the Fixed Term Savings Account Terms and forms part of our agreement with you. Please keep it for future reference.
Summary Box


| Can I withdraw money? | You can withdraw money (in branch, online or by calling telephone banking) until 3.30 pm on the last date to make payments or withdrawals. Partial withdrawals are not permitted after this time. |
| :---: | :---: |
|  | If you want to make a withdrawal after this time and before the Maturity Date, you must close your account by giving 35 days' written notice to your branch. An Early Closure Charge will be deducted from the balance of your account, except in the event of your non-voluntary redundancy or death. |
|  | The Early Closure Charge will be the lower of the amount of interest earned on your account or 90 days' interest. |
|  | The total amount you receive (including interest earned on your balance) will be no less than your deposit at the Fixed Term Start Date. For example, if you have earned 50 days' interest you will only be charged an Early Closure Charge equivalent to 50 days' interest. If you have earned 100 days' interest you will only be charged an Early Closure Charge equivalent to 90 days' interest. |
|  | The Early Closure Charge will be deducted from the balance of your Fixed Term Savings Account. |
|  | Reinvestment of your Fixed Term Savings Account |
|  | At the Maturity Date we'll automatically reinvest your deposit and any outstanding interest into a new Fixed Term Savings Account unless you tell us you want to opt out. |
|  | The interest rate for the new account may be higher or lower. |
|  | After your account is reinvested you'll be able to increase or reduce your balance during a set period. We'll send you more information on this closer to the time. |
|  | If you choose not to reinvest, your account will be converted into an Instant Saver Account on the Maturity Date (or if the Maturity Date is not a business day, the next business day) and your money can be accessed on the following day. |
|  | Please see Term 7 of the Fixed Term Savings Account Terms for more information. |
|  | Maturity key dates: 1 Year issue 226 2 Year issue 227 |
|  | Maturity Date 15 July 202515 July 2026 |
|  | We'll send you information on your options on or around |
|  | 14 days before this date |
|  | Date by which you can opt out of reinvesting in a new 10 July 2026 |
|  | Fixed Term Savings Account (the 'Opt Out Date') |
|  | Date by which you can cancel your reinvested Fixed 14 August 2025 August 2026 |
|  | Term Savings Account without incurring an Early |
|  | Closure Charge |
|  | Date you can access your money if not reinvesting 16 July 2025 July 2026 |
| Additional | Definitions |
| information | Annual Equivalent Rate (AER) |
|  | This is a notional rate used for interest bearing accounts, which illustrates the interest rate if paid and compounded each year. It helps you to compare the effective rates of credit interest on different accounts. |
|  | Gross Rate |
|  | The interest rate you are paid without the deduction of UK income tax. |
|  | p.a. |
|  | Per annum (per year). |

Note: Please note that these issues may be withdrawn early due to limited availability.


Important information about compensation arrangements

